



Addendum #3

Monitoring and Maintenance of Security Systems

Issue Date: Thursday, May 9, 2024

Bids Due: Friday, May 24, 2024 at 1:00PM

1. Could you please provide an inclusive list of all the devices that are to be covered under the “Maintenance/Repair” Section stating, “replacement includes all devices except for, card readers and electrified locks, analog and digital cameras, DVRs/NVRs and security panels.”

- Burglar sensors
- Keypads
- Door Contacts
- Batteries

2. Can you please provide a specific model number for a “typical” reader that is currently installed and in place within the school system

- HID
- Salto

3. Can you clarify what the 'Question Deadline" date is? See paragraph 6 on page one of instructions.

- All questions must be submitted by May 3, 2024.

4. The paragraph "Customer Service Access" under the central station section describes a web enabled application to allow up to 5 Providence personnel to add and delete users. Your current procedure is to Email the current supplier. Their customer service personnel access each panel to make the user and other changes. User codes for each building change frequently across the whole district. Do you

intend to continue the current procedure with the supplier programming changes to users and panels or will Providence personnel take over these tasks with the Web Application?

- PPSD is planning to amend that procedure and some functions will be under the district directly.

5. What is the manufacturer and model number of the existing NVR/DVR units at each Providence School?

- Honeywell
- 3x Logic

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